

## **TWIN RIVER OUTLINES GUIDELINES FOR REOPENING RHODE ISLAND CASINOS ON JUNE 8**

**CONTACT: Patti Doyle, 401-374-2553; [patti.doyle@gmail.com](mailto:patti.doyle@gmail.com)**

**PROVIDENCE, RHODE ISLAND, MAY 29, 2020:** Following the announcement by Governor Gina Raimondo that Twin River Worldwide Holdings, Inc. (TRWH) would be allowed to reopen its two Rhode Island casinos on Monday, June 8<sup>th</sup>, the company provided an extensive overview of its Phase One reopening procedures.

According to Marc Crisafulli, Executive Vice President of TRWH and President of the two Rhode Island casinos, Twin River Casino Hotel in Lincoln and Tiverton Casino Hotel in Tiverton, the company will reopen their doors on an invitation-only plus guest basis at 10:00 am on Monday, June 8, 2020.

“We are incredibly excited to welcome back our guests to both of our Rhode Island casinos and to do so in a safe manner,” said Mr. Crisafulli. “The health and safety of our customers and employees is our priority. Every decision we collectively make has been – and will continue to be - put through that lens. For that reason, our reopening will be thoughtful and phased so that we create an environment that is safe for everyone. So, while we can’t wait to welcome back all of our guests, please adhere to this invitation-only plus one guest policy and know that a series of those invitations will be extended over the weeks and months to come. During this initial opening phase, we expect occupancy will not exceed 25 percent of fire code capacity.”

He continued, “We think it’s very important for our guests to know that our reopening plan meets or exceeds all of the guidelines established by the CDC, the State of Rhode Island, the RI Department of Health, and our regulators, the Department of Business Regulation and The Lottery. These guidelines are to there to keep you well informed so that you may feel at ease as you return to our Twin River properties. In our combined two properties, we offer nearly half a million square feet of space so we hope and expect that social distancing will be easeful.” Crisafulli concluded, “I’d like express our sincere gratitude to Governor Raimondo, Department of Health Director Dr. Alexander-Scott, Chief Administrative Officer, Dr. James McDonald and all of our state leaders who have thoughtfully and comprehensively provided the necessary guidance to all Rhode Islanders during these past months. We are also incredibly thankful for the active engagement of DOR Director Mark Furcolo and Lottery Director Gerald Aubin who worked so collaboratively with us in the

development of our reopening plan as we collectively take the first steps toward some sense of normalcy in our lives. While admittedly these first steps will be small and slow, we hope to be with you every step along the way.”

A summary of all Phase One guidelines may be found at [twinriver.com/reopening](https://twinriver.com/reopening).

**Highlights of Phase One Guidelines include the following:**

Entry to the casino will be by invitation plus one guest only. Guests must bring the invitation along with a driver’s license (or valid photo identification) and Players Club card.

The casinos will offer slot machines at a safe distance of at least six-feet apart, as well as stadium gaming, or virtual table games, with limited seating capacity.

The food court will be open with limited seating capacity and limited bar service will be offered using disposable cups.

All parking lots will be open as will all of the casino entrances; however, guests will be directed to use specific entrances as indicated on their invitations.

The Sportsbook, Hotel, Fitness Center, Table Games, Racebook, Event Center, Valet, entertainment offerings and restaurants will remain closed initially.

**Face mask are mandatory for all guests and staff. If a guest is unable to bring a mask, one will be provided.**

Security staff will conduct a non-invasive temperature check via thermal cameras or temporal thermometer. Any guest or team member with a temperature above 100.4 degrees will not be allowed entry on that day.

Twin River’s flagship property in Lincoln will effectively be managed as three mini casinos with separate entrances. Invitations will indicate the gaming space and entrance, and upon entry guests will receive a color-coded wrist band which will identify their assigned gaming room. It is anticipated that additional rounds of invitations will be distributed shortly after re-opening.

Guests must practice social distancing by staying **six to ten feet** away from guests outside of their party. The same is true while standing in lines, using elevators, kiosks, ATMs or moving around the casino floor.

New signage strategically placed throughout the property will remind guests of social distancing protocols, and the location of hand sanitizers and sanitizing wipes provided throughout the casino.

Smoking in the casino will not be allowed. Instead, outdoor areas at each entrance have been created to accommodate our guest smokers.

Twin River team members will be screened daily. Any employee who exhibits symptoms of COVID-19 or has a temperature will not be permitted to work on that day.

“Last, our guests might notice a lot more of our team members, including our Clean Team, on the casino floor,” said Crisafulli. “They are there for two important reasons: to continuously clean every nook and cranny of the casino floor, and to assist guests with one-on-one guidance. We truly want every guest to have an enjoyable and safe time while with us.”

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