

SAM'S TOWN SHREVEPORT RULES & REGULATIONS FOR REWARDS CLUB PROGRAM

1. The Rewards Program is exclusive to Sam's Town Shreveport (individually, the "Property").

2. Membership is free but void where prohibited or restricted by law.

3. By participating in the Rewards Program, members agree to all rules and other terms and conditions now and hereafter applying to the program and use of the card.

4. To enroll, a new member must be at least 21 years of age. A valid, unexpired government issued photo identification is required for all Rewards Program transactions including but not limited to enrollment and point redemptions. Government issued non-expired acceptable IDs include Driver's License (US and Canadian Only), State Issued Identification Card, including Real ID's, Military or Military/Dependent ID cards, and Passports. Photocopies of any of these documents are not accepted. If a player is not a U.S. citizen a Permanent Resident Cards (Green Card or Alien Registration Card) or current passport is required. No other forms of ID will be accepted.

5. Only one (1) member per account is permitted. Membership and rewards are for the sole use of the person listed on the account and a member may not allow any other person to use his/her Rewards card or access his/her account. Rewards cards are nontransferable.

6. Tier Credits are used to define the tier level to which a member may be entitled. Tier Credits have no cash value and are not redeemable for Freeplay or other point redemptions. Tier Credit balance is accumulated on a calendar year basis and is reset at the beginning of each calendar year.

7. Rewards cards are used to track play and accumulate Rewards Points and Tier Credits. A member is responsible for choosing a Personal Identification Number (PIN) for his/her account. A member must keep the PIN confidential and is responsible for any activity in his/her account when accessed using the PIN. The card is property of Sam's Town Shreveport and must be surrendered upon request. The Property is not responsible for lost or stolen cards or subsequent use by an unauthorized person. A Team Member will never request your Personal Identification Number.

8. A member may receive Reward Points based on tier level, where and when applicable on select gaming activity. The formulas for award of Reward Points is determined by Sam's Town Shreveport Management, and such formulas may be changed by Management from time-to-time in its sole discretion. Questions regarding tier status and redemption can be directed to the Rewards Club.

9. It is the responsibility of the member to present his/her Rewards Card for tracking before playing table games and to properly insert the card into the slot reader and verify its acceptance throughout the duration of slot machine play. Benefits for all play, except slot machine play, are based on observation by casino personnel and in some instances, might be subject to error. Management will make the determination if a discrepancy is claimed, and its decision is final and binding.

10. All benefits including Tier Credits are based on a member's rated level of play. Rated play varies by machine/game type, denomination, average bet, and length of play, which are all determined in the sole discretion of Sam's Town Shreveport Management. Certain select tier benefits may require that additional qualifications be met, based on the benefit offered.

11. Freeplay (where available) must have a minimum value of \$1 for redemption.

12. Persons who have opted into any gaming regulatory or Property self-limit or self-exclusion program or have been excluded by a government program or agency or by Sam's Town Shreveport Management are not eligible to participate in the Rewards program and forfeit all rights to any benefits under the Rewards program including Tier Credits.

13. Unless otherwise prohibited by law, The Property Management reserves the right to:

14. Forfeit redeemable points and other account balances and entitlements after 6 months of card inactivity. Inactivity is defined as a period of time in which the member has failed to present or utilize the card in accordance with Rule 10.

15. Review and verify all accumulations of Tier Credits and Rewards Points at any time.

16. Revoke membership and program benefits for any reason.

17. Suspend or revoke membership and set off against Rewards Points and other membership benefits of a member if he or she defaults on a credit obligation to The Property or one of its subsidiaries or affiliates.

18. Restrict specific slot machines from awarding Rewards Points and/or Tier Credits, downloading points and/or from awarding points for marketing related free play.

19. Adjust account status, Rewards Points and Tier Credit balances resulting from any malfunction, computer errors, operator errors, misuse and/or fraud.

20. Terminate or modify the Rewards Program for any reason, subject to applicable regulatory approval and notices, if any; provided that such change or cancellation shall not materially alter or revoke any member's account balances or entitlements earned as of the date of modification or termination.

21. In the event of the death of a member, the member's Tier Credits, Reward Points and other benefits will be canceled and returned to Property when applicable.

22. Any point disputes must be submitted in writing to Property management within 30 days from the date a point transaction is in dispute.

23. The Property retains the sole right to interpret these rules and member eligibility for the Rewards Program and its decision is final and binding, subject, if applicable, to the jurisdiction of the gaming regulatory agency of the state of the casino where the dispute arises. The Property retains the right to modify or update these rules at any time. Please refer to Player's Services for the most current applicable rules.

24. Rewards Program members are responsible for any and all applicable taxes and other fees.

25. Some program benefits may be subject to other use restrictions or conditions. Please see Player's Services for full details.

26. Upon determination that a member has been improperly denied a benefit from the Rewards Program, the member's sole and exclusive remedy shall be the issuance of the improperly denied benefit if available, or a comparable benefit as determined by Sam's Town Shreveport. In no event shall the Property be liable to any member, or anyone claiming through a member, for any direct or indirect claim arising out of any acts or omissions connected with a member's participation in the Rewards Program.

27. If any provision of these rules is deemed invalid or unenforceable by law or regulation, such provision shall be deemed void only in the specific jurisdiction with the law or regulation, but all other provisions will remain in full force and effect.

28. Information that is submitted upon creation of a Sam's Town Shreveport Rewards account is governed by the Property's Privacy Policy and all terms contained therein.

GAMBLING PROBLEM? CALL 1-877-770-7867